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## Op 'n ligte noot...



## Covid-19 Vlak 3: Wat beteken dit vir EU?

Ons is almal baie opgewonde dat Suid-Afrika vanaf 1 Junie 2020 op vlak 3 van die inperking funksioneer. Dit bied meeste van ons die geleentheid om weer ekonomies aktief te wees en stadig maar seker weer ons lewens wat so ontwrig is as gevolg van die internasionale pandemie, op dreef te kry.

EU is vanaf die begin van die inperking ten volle operasioneel en werk al ons personeel vanaf hul huis. Ons het die besluit geneem om steeds tydens vlak 3 voort te gaan om vanaf die huis te werk om sodoende ons personeel se veiligheid so ver moontlik te verseker. Gelukkig vir tegnologie, kan ons steeds afsprake nakom en moedig ons, ons kliënte aan om deur Zoom met ons te gesels wanneer ons hernuwings moet bespreek. Die platform is baie gebruikersvriendelik. Baie mense gebruik ook die platform om met vriende en familie in verbinding te bly. Gaan laai dit gerus af by:

<https://zoom.us/download>



## Insurance for the Young & Fun

**Are you independent, individualistic and want to be connected?**

**We have a brand new solution tailored for YOU, the Young & Fun driver.**

Qualifying criteria:

- Minimum age group: 20 years
- Minimum underwriting requirements: Min 1 year continuous insurance WITHOUT any claims and at least 1 year valid driver's license
- Minimum House Contents: R150,000.00

**Contact us for a quote today!**

## Short Term Insurance Ombudsman Complaints Report – 2019 Findings

The Short Term Insurance Ombudsman recently released its annual report.\*

During 2019, 49% of complaints were due to motor vehicle claims. 73% of these were due to accidental damage. In the report it is stated that the disputes were predominantly related to vehicle credit shortfall and uninsured vehicle accessories.

In light of the findings we would once again like to ***stress the importance of adding credit shortfall cover to your portfolio***. Please also ensure that you inform us of any vehicle accessories to enable us to provide you with cover that meets your bespoke needs.

\*Source: Moonstone Monitor

**BE SAFE!**

The EU Team

